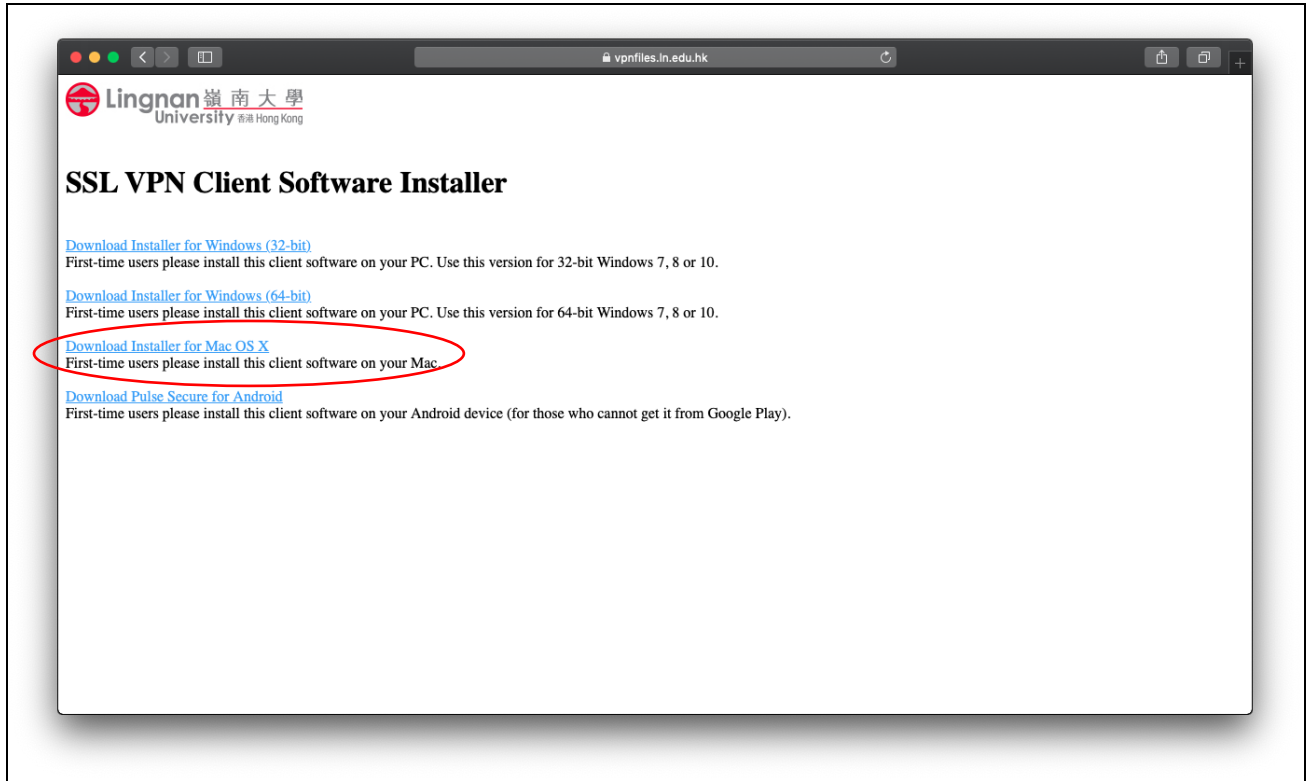
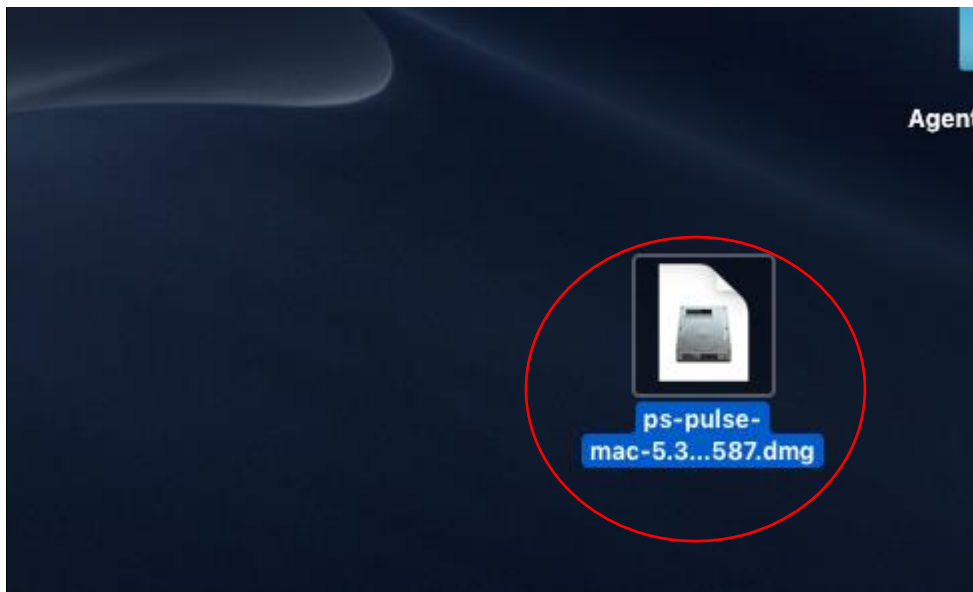


## Install of SSL VPN (Pulse Secure) Client for macOS

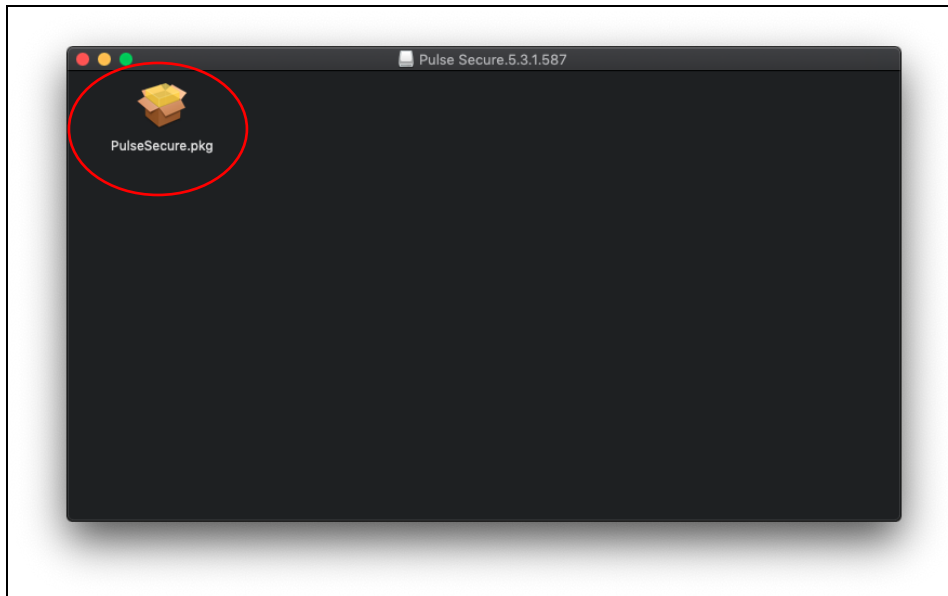
1. Open internet browser (e.g. Safari, Google Chrome) and browse <http://vpnfiles.ln.edu.hk>. Click the link “Download Installer for Mac OS X” to download the Pulse Secure installer.



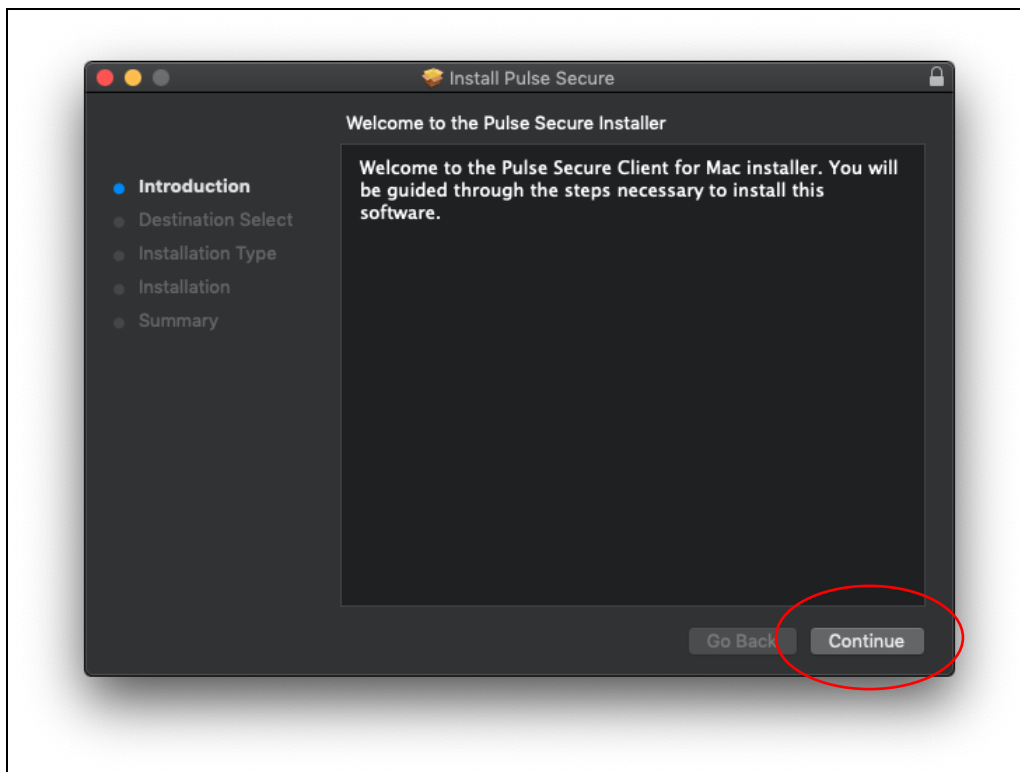
2. Click to open the installer image file.



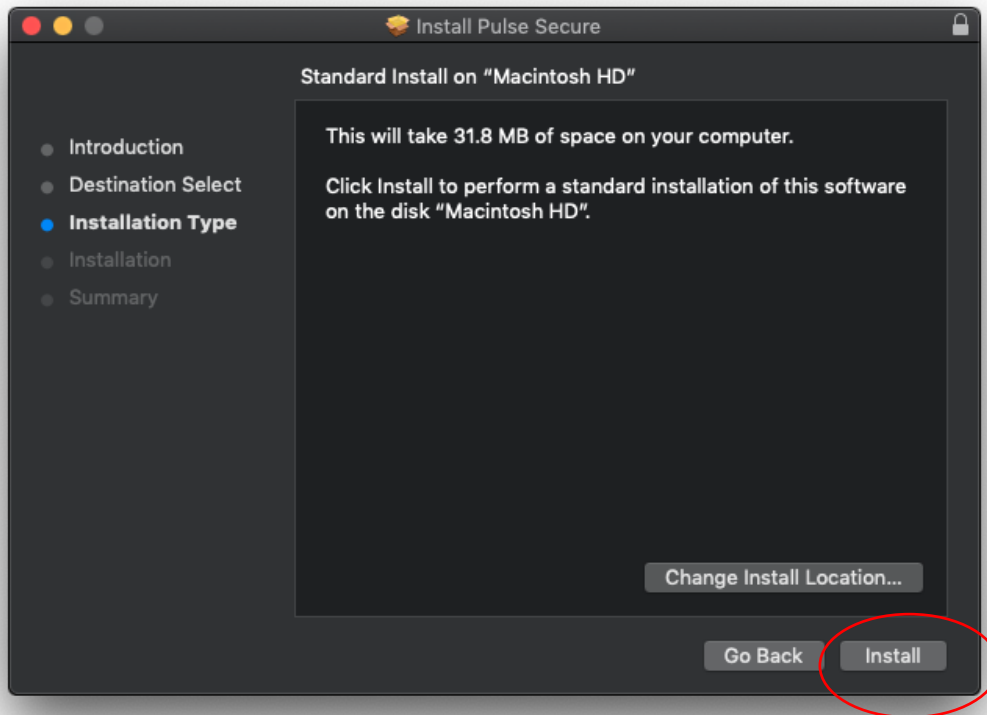
3. Double-click to run the installer file.



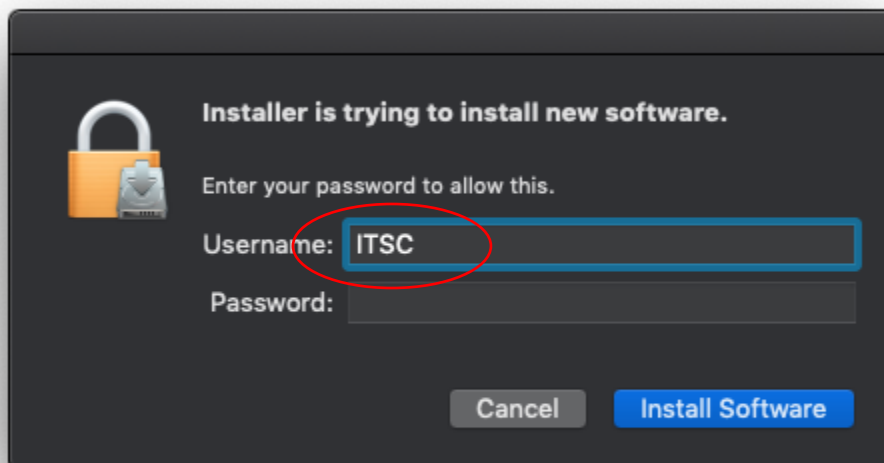
4. Click "Continue"



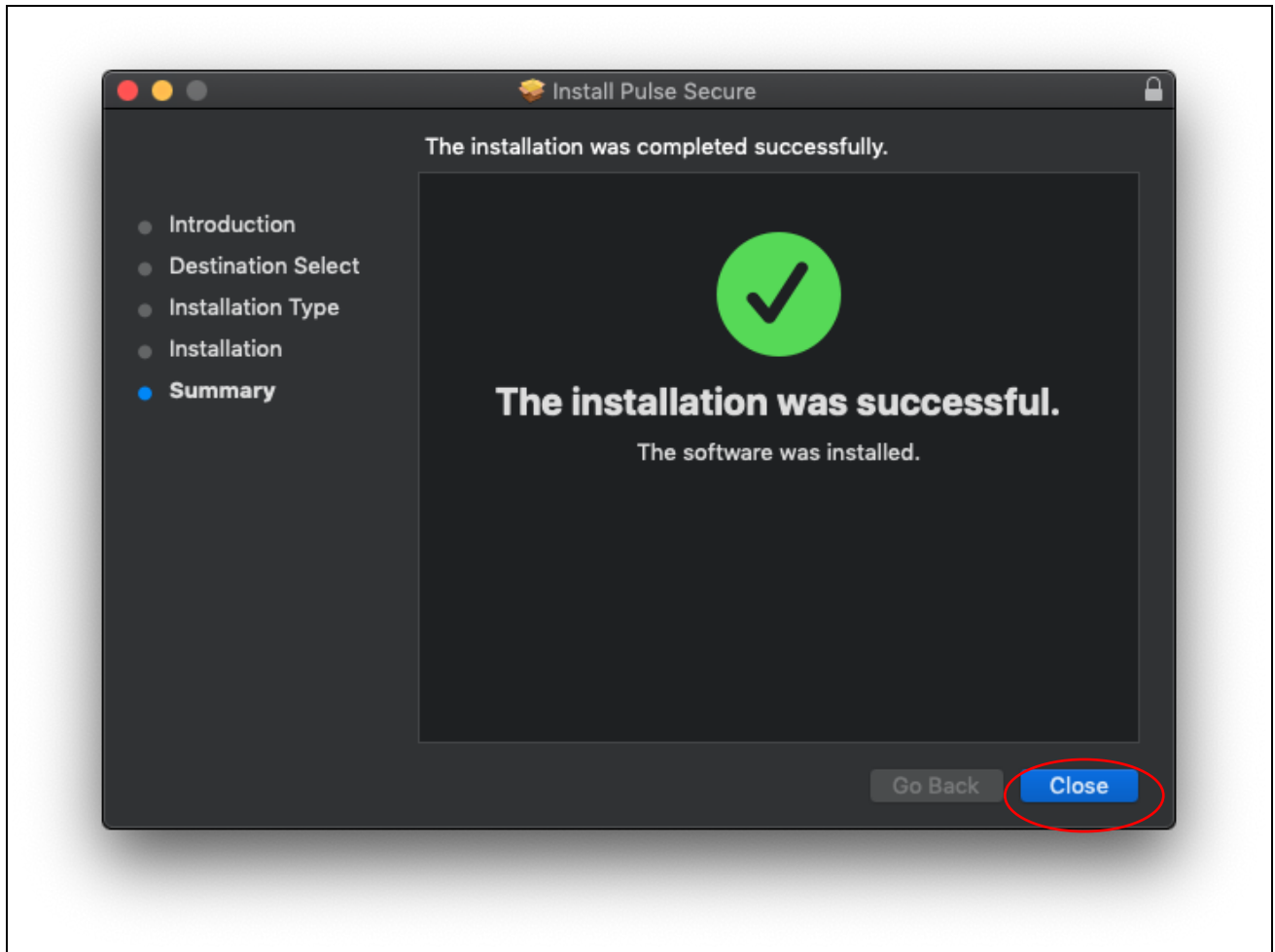
5. Click "Install"



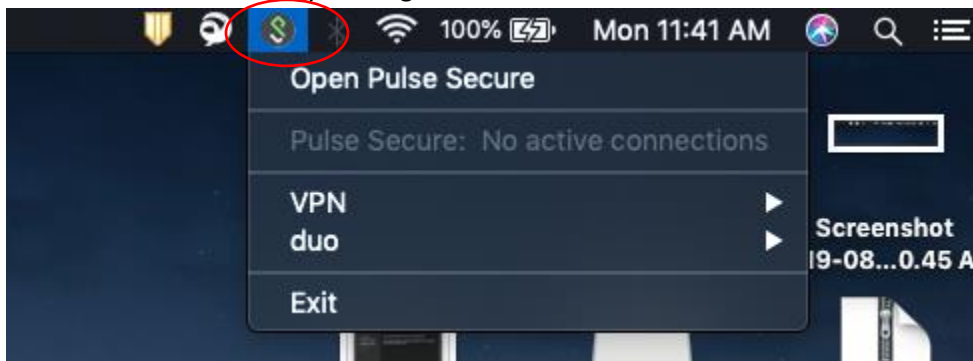
6. Enter your macOS username and password to allow the installation.



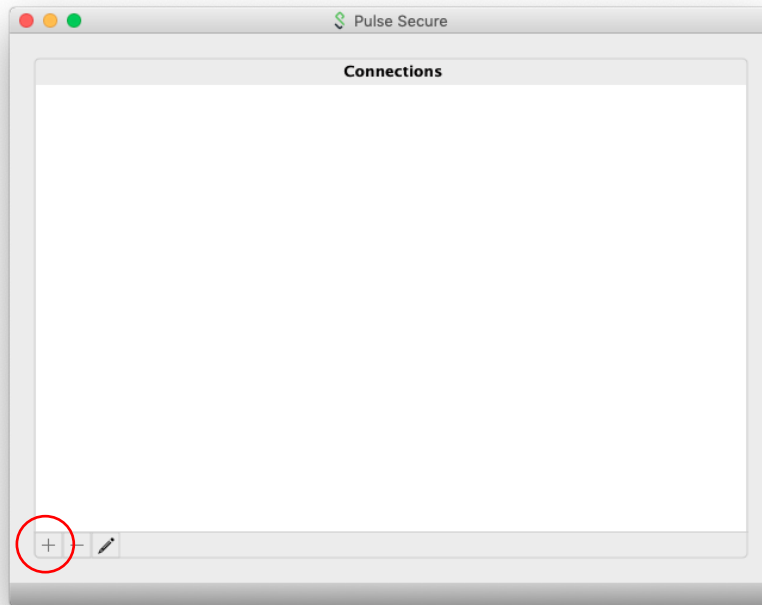
6. Click "Close" to complete



7. Launch Pulse Secure by clicking the Pulse Secure icon in the menu bar



8. Click "+" to add a new connection

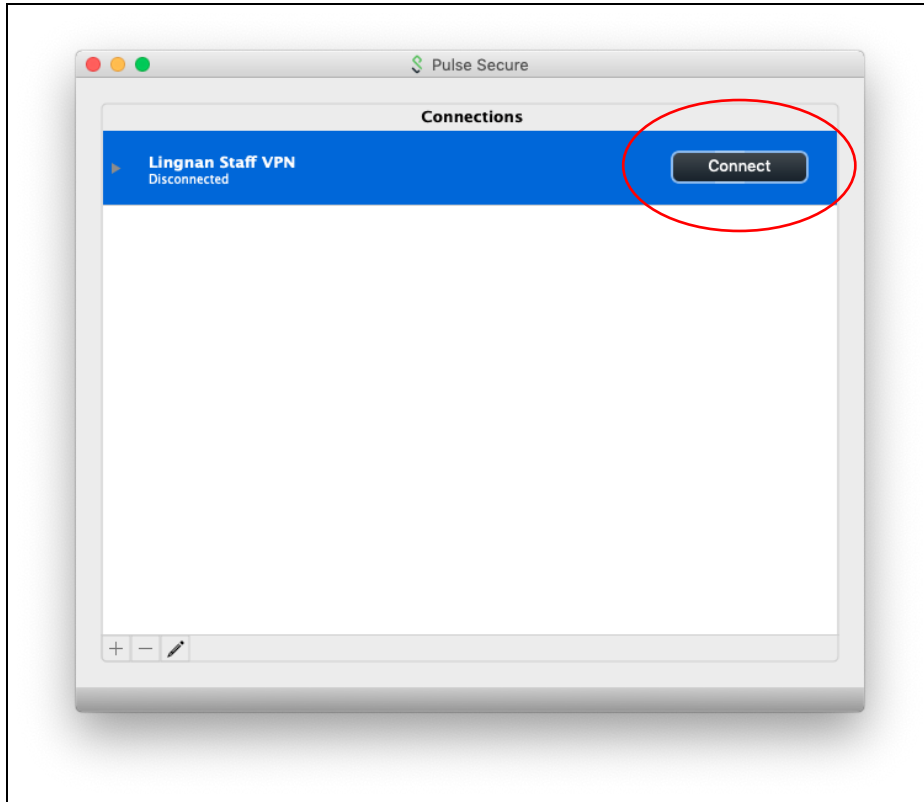


9. Enter Connection information as follows :

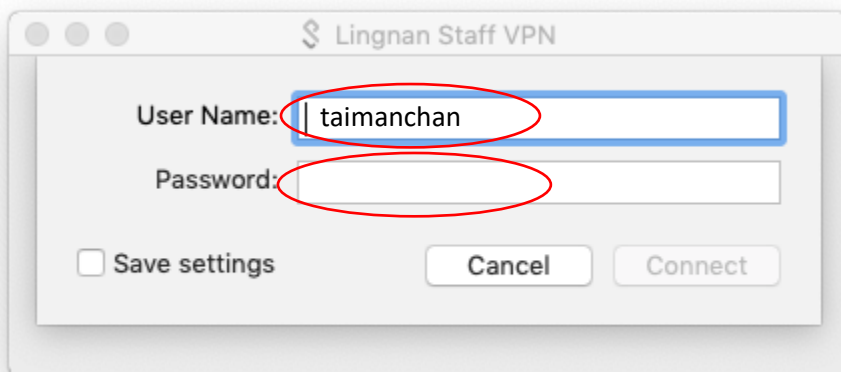
For a staff member, enter "Lingnan Staff VPN" in the "Name" field, and enter <https://staffvpn.ln.edu.hk> in the "Server URL" field. Then click "Add".

For a student, enter "Lingnan Student VPN" in the "Name" field, and enter <https://studentvpn.ln.edu.hk> in the "Server URL" field. Then click "Add".

10. Click "Connect" to start a connection



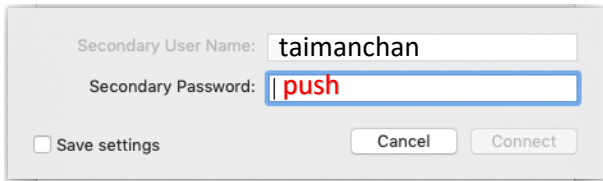
11. Enter your username and password in the appropriate fields  
(Do NOT check "save settings" for security concern)



12. Enter “push” in the “Secondary Password” or the passcode obtained from DUO mobile.

\*\* If you have not registered 2FA, please enter your Lingnan password in “Secondary Password” again\*\*

Enter “push” and click connect. Then click “APPROVE” in “Login Request” dialogue box of Duo Mobile app on your mobile device



Secondary User Name: taimanchan  
Secondary Password: push  
 Save settings  
Cancel Connect

### Login Request



### Lingnan University DUO SSLVPN Network

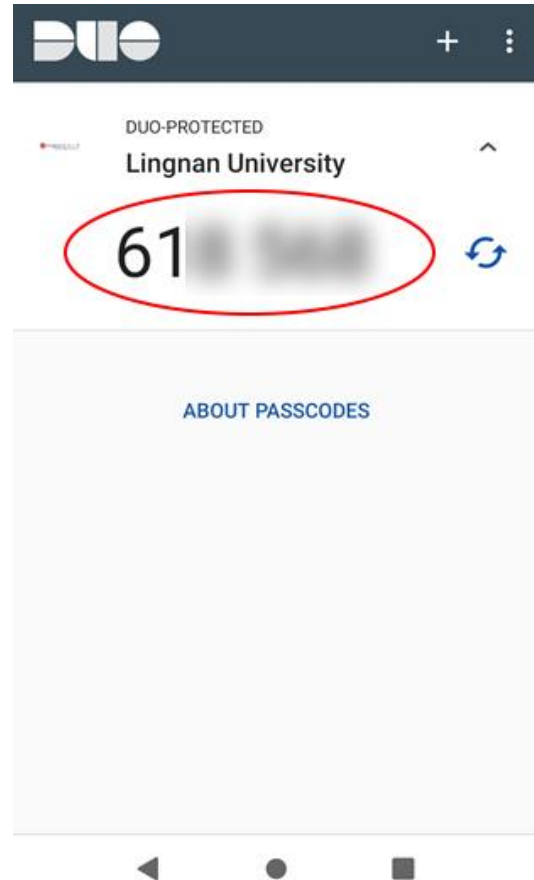


1 August 2019, 12:22

APPROVE

DENY

Get passcode from DUO mobile



OR

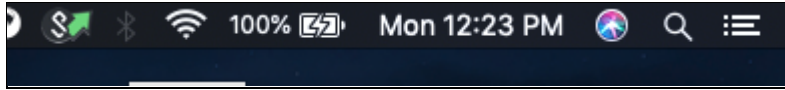
Enter passcode from DUO mobile



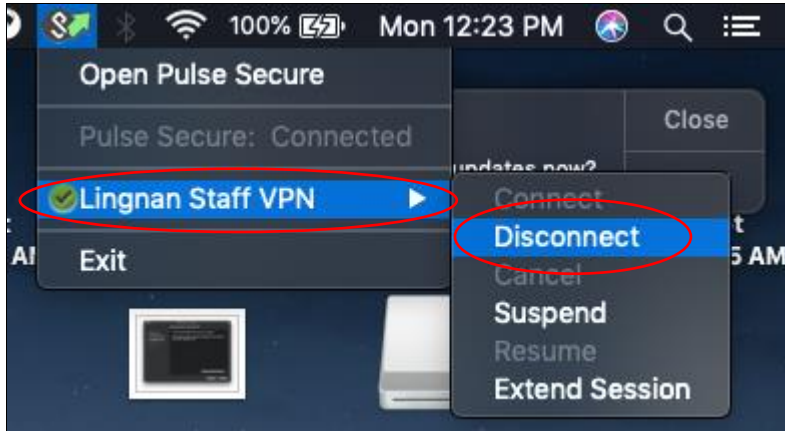
Pulse Secure  
Connect to: Lingnan VPN Staff  
Provide the following credentials to complete the connection.  
Secondary User Name:  
Secondary Password: 61  
 Save settings  
Connect Cancel

## User Guide for installation of SSL VPN Client for macOS

13. Check the status of the SSL VPN connection on the status bar at the bottom, an upward arrow means that the connection is active.



14. Click "Lingnan Staff VPN" and then "Disconnect" to terminate the VPN connection



15. After closing the VPN connection, there is no upward arrow on the VPN icon



16. Repeat step 10 - 13 to make a VPN connection next time

Updated: 27 Aug 2019